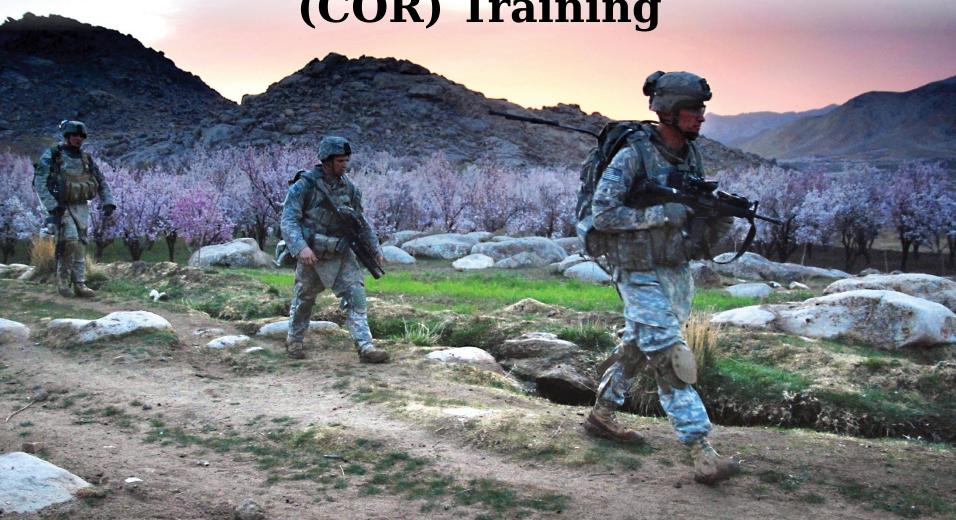


# Contracting Officer Representative (COR) Training





# Prerequisite Requirements

- Requirements
   Defense Acquisition University (DAU) CLC 106 COR With a Mission Focus
- Defense Acquisition University **(DAU) CLC 206** COR in the Contingency Environment
- Defense Acquisition University (DAU) CLM 003 Overview of Acquisition Ethics <a href="http://www.dau.mil/default.aspx">http://www.dau.mil/default.aspx</a>
- DOD Combating Trafficking in Persons Course J3TA-US030
- <a href="https://www.us.army.mil/">https://www.us.army.mil/</a> ALMS
- OGE Form 450(Confidential Financial Disclosure)



### **PWS Development**

- Performance Work Statement (PWS)/Statement of Work (SOW):
  - Performance-Based Language:
    - **►**Tells the contractor what to do
    - > But not how to do it
  - Seek assistance from functional and/or contracting staff
  - Complete DA Form 3953 (funding/approval)/from RM
- Justification document (operationally dependent)

#### Key points: (What you ask for, not what you want)

- ✓ You set the requirements contracting officers cannot read your mind
- ✓ Do not assume anything be specific and as thorough as possible
- ✓ Use the LOGCAP Support Officer (LSO) for requirements





#### What is a COR to the Commander?

The COR's key role is to optimize contracted services or construction performance, based on Performance Work Statement (PWS) or Statement Of Work (SOW):

Think counseling and evaluation

- observe
- document and
- communicate



### **COR MISSION**

As the Government representative appointed by the Contracting Officer, YOU are responsible for the technical monitoring of the contractor's performance, accepting or rejecting the contract services IAW the PWS/SOW, and other contract administration duties IAW your COR appointment letter. The COR has the expertise in the area of contracted effort and possesses the necessary background to evaluate the contractor in a fair reasonable and unbiased manner



### **Dual Lines Of Responsibility**

Official Appointment/Designation Letter

Functional Chief/Commander (rating chain)

Contracting
Officer
(appointment letter)

#### **COR**

- Additional duty
- Technical Expert
- Command's single point of contact to the contractor

Lines of Responsibili ty←



## **COR Authority**

#### COR will often have:

- Command Authority through Chain of Command
  - This <u>DOES NOT</u> provide authority over the contractor to make changes on any contract(s).
- Contract Authority only through the KO IAW the COR Appointment Letter
  - Limitations based on PWS/SOW



# **Authority Types**

- Actual Authority (contracting officer)
  - Written authority by warrant
- Implied Authority (contracting officer representative)
  - "usual, customary, & necessary"
- Apparent Authority
  - -- Government does not recognize



# **Specific Duties**

- Monitor all performance aspects of the day-to-day administration of the contract
- Monitor the contractor's progress and performance, including the submission of required reports or other **documentation**
- Verify the contractor corrects all correctable deficiencies
- Perform acceptance of supplies and services for the Government

Freuro survoillance checklists and survoillance



# **Specific Duties**

- Maintain liaison and direct communications with both the contractor and the KO
- Recommend contract modifications and termination actions to the KO
- Provide technical interpretation of the requirements
- Maintain a professional distance from the contractor



# Specific Duties

- Reject non-conforming goods and/or services within a reasonable time
- Submit the DD Form 250, Material Acceptance and Receiving Report, for vendor payment
- Include complete DD250, Invoice and EFT form



# **DD Form 250**

#### This form is a multipurpose report used:

- To provided evidence of Government contract quality assurance
- To provided evidence of acceptance
- As contractor invoice and
- As commercial invoice support

#### The Process:

- The contractor prepares/forwards the invoice to the COR who will prepare the DD250 using the contract.
- COR verifies the contractor's invoice w/ the DD250 and contract, signs the DD250, and forwards both documents to the contracting officer
- The Contracting Officer will validate the document and forward to finance for payment



#### **INVOICE PROCESS**

- COR Receives Invoice From Contractor
- COR Completes DD250
- COR sends documents to Invoice Team:
  - Contractor Invoice & EFT
  - DD250
- DFAS (30days)
- Bank Account (1-2 weeks)
- Contractor Gets Paid (45 days later)



#### **DD Form 250**

	MATERIAL INSPECTION AND	Form Approved OMB No. 0704-0248							
	The public reporting burden for this collection of information is estimated to average 30 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing the burden, to the Department of Defense, Executive Services and Communications Directorate (0704-0248). Respondents should be aware that notwithstanding any								
C	Contract and order number  Contract and order nu								
	1. PROCUREMENT INSTRUMENT IDENTIFICATION (CONTRACT) NO.	7. PAGE OF	8. ACCEPTANCE POINT						
	2. SHIPMENT NO. 3. DATE SHIPPED 4. B/L	5. DISCOUNT TERMS							
	TCN								
	9. PRIME CONTRACTOR CODE	10. ADMINISTERED BY COD	)E						
Name and address of vendor  Contracting office									
	11. SHIPPED FROM (If other than 9) CODE FOB:	12. PAYMENT WILL BE MADE BY  Finance office	DE						
	Delivery location	Additional delivery inf	ormation						
		if necessary (i.e. unit a	it a FOB)						

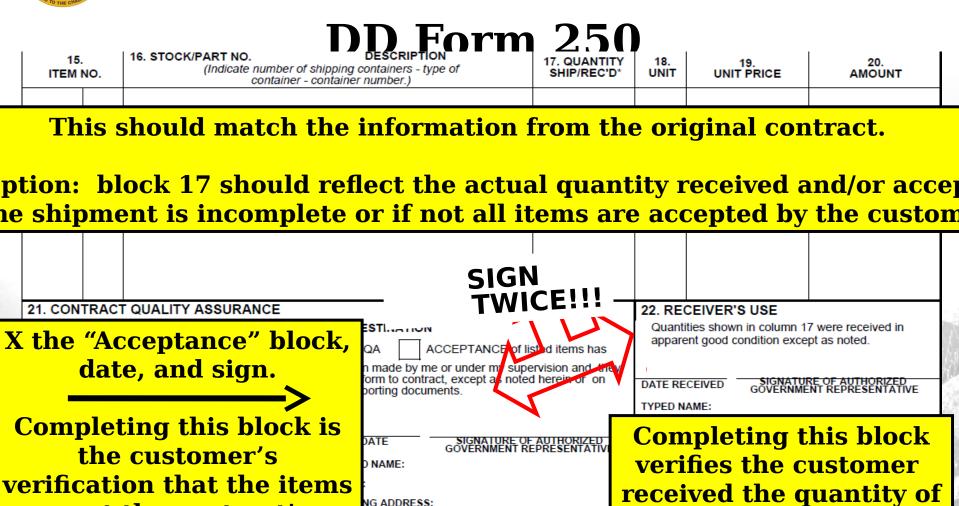
This must match the information on the vendor's invoice.



meet the contract's

standards.

#### Regional Contracting Center - KAF



Note: More than one DD 250 will be required for a split supply shipment or continuing services.

IERCIAL TELEPHONE

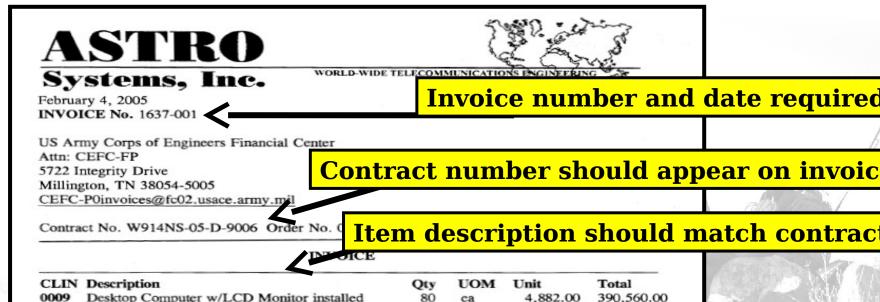
items listed in block 17.

if different, enter actual quantity received below

quantity shipped and encircle.



#### The Invoice



0009 Desktop Computer w/LCD Monitor installed

50

ea

4,882.00

390,560.00 5,191.00 259,550.00

TOTAL

Terms: Net ten days

Payment to be made by EFT to:

0010 Laptop Computers installed

SunTrust Bank ABA 061-000-104 Account 000 24 99 35 Astro Systems Cage Code 0HS47

Notify to report defective invoice:

Astro Systems Inc. 7979 Old Georgetown Road Bethesda, Maryland 20814

**Invoice and DD 250** dollar amounts should match

Signature required



#### **Electronic Funds Transfer Form (EFT)**

يجب ان تطبع في هذا النموذج !!! لا تكتب باليد !!! -- !!! DO NOT HAND-WRITE !!! -- !!! لا تكتب باليد ا

General Information	معلومات عامة
Contract Number	رقم العقد
Invoice Number	رقم قائمة الاجور
EFT Amount	المبلغ
This information must match the company's account on file at the bank	يجب ان تطابق المعلومات التالية لما هو موجود فس سجلات المصرف
Name Reflected on Bank Account	الاسم كما هو مسجل في حساب المصرف
Bank Account Number	Bank Account
Account Type Checking account Banking Information	Name and Company Name
Bank Name	must match
SWIFT Code (All Vendors - 8 or 10 digits)	ر کرد کی کار کی کار کی کار کی کار کی ہے کی ہے۔   10 مراتب)
ACH Routing Number (US Vendors - 9 digits)	رقم الراوتنغ ( للمقاولين الامريكيين فقط) ( 9 مراتب)
IBAN	رقم الحساب المصرفي الدولي
Bank Branch Name	اسم الفرع للمصرف
Bank Address	اسم الفرع للمصرف عنوان المصرف
Bank City	اسم المدينة التي يقع فيها المصرف



# COR's "Magic Words" to the Contractor:

"You are hereby notified that I DO NOT have the authority to direct you in any way to alter your contractual obligations. Further, if the Requiring Unit, as a result of the information obtained from today's discussion desires to alter your contract requirement, then formal changes will be issued in writing and signed by the Contracting Officer (KO)."



#### "What not to do"

- Award, agree to, or sign any contract, delivery order or task order. All contractual agreements, commitments, or modifications shall be made only by the KO
- Make any commitments or otherwise obligate the Government to make any changes to the contract
- Grant deviations from or waive any terms and conditions of the contract
- Authorize the use of overtime
- Permit DFAC, PX, Hospital, MWR access



#### "What not to do"

- Impose or place a demand upon the contractor to perform any task or permit any substitution not specifically provided for in the contract
- Approve travel and relocation expenses over and above that provided for in the contract
- Increase the dollar limit of the contract, or authorize work beyond the dollar limit of the contract, or authorize the expenditure of funds
- Give direction to the contractor or to the employees of the contractor except as provided for in the contract



#### "What not to do"

- Change the period of performance
- Authorize the purchase of equipment, except as authorized under the contract
- Authorize the furnishing of Government property, except as required under the contract
- Authorize subcontracting or the use of consultants
- Approve shifts of funding between line items of the budget



#### **Unauthorized Commitment**

- **FAR 1.602-3** an agreement that is <u>not binding</u> solely because the Government representative who made it <u>lacked the authority</u> to enter into that agreement on behalf of the Government.
- Ratification the act of approving an unauthorized commitment by an official who <u>has the authority</u> to do so...the KO.
- COR (YOU) may be held personally fiscally liable for the dollar value of the unauthorized commitment that they make



# Unauthorized Commitments What Can I Do To Avoid Committing A Unauthorized Commitment?

- <u>Do NOT let the Chain of Command pressure you to commit the Government</u>
- Don't let vendors pressure you through sales tactics and product trials
- When conducting market research, be certain you make no commitments
- Plan ahead for the supplies and services you need
- Contact your servicing contracting office for advice on contracting matters
  - Contact them immediately if you believe you may be involved in a UC
- Think before you "buy"



#### **Ethics and the COR**

• It is always better to ask permission than forgiveness

 $-\operatorname{Call}\, K$   $\!\sigma$  his is Not going to happer



 No one on the ground, other than the KO, can "authorize" anything relating to a contract



# Ethics and the COR

- Do not accept any of the following items from a contractor that you are appointed to oversee:
  - Gifts
  - Money
  - Job Offers
  - "Favors"
- If you are offered any of the above from a contractor you must report it to the KO immediately.



# COR Pre-Award Responsibilities Will vary with the stream type of contract - In Generalient unit requirements

- Assist in preparing the procurement package to include PWS/SOW and Independent Government Estimate (IGE) to include Market Research
- Prepare, staff, and submit Purchase Requests (PR&C)
- Verify availability of Funding Submit packet to request funds
- Assist the KO in the Technical Evaluation of proposals from contractors

# Joint Acquisition Review Board

Step 1: Follow JARB CHERIB)

Step 2: Develop Letter of Justification

Step 3: Get Three Quotes - Make Summary

Step 4: Conduct Lease vs. Buy Analysis (For NTV, ATV,

MHE)

Step 5: For Services

- Develop Statement of Work
- Develop Quality Assurance Plan

Step 6: Legal Review

Step 7: Required COR Training

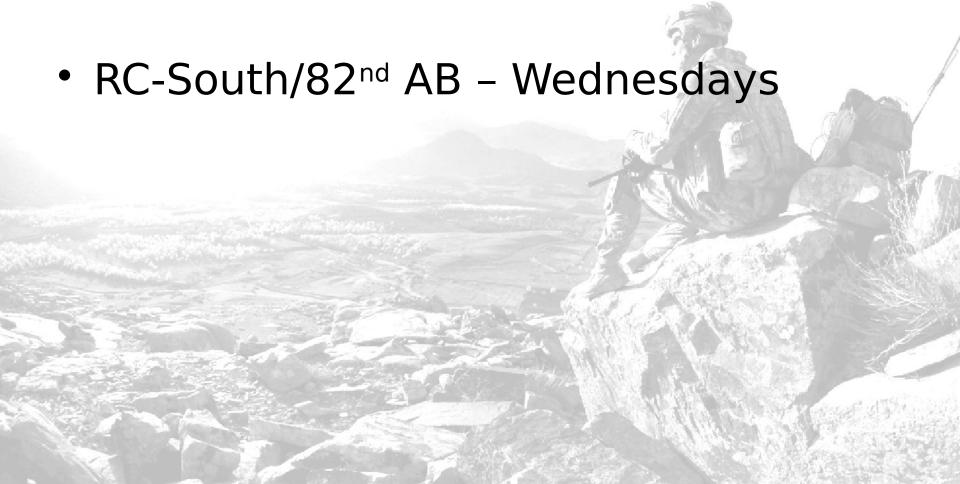
Step 8: PR&C (DA Form 3953 Word or PureEdge)

http://jsc-a.rsouth.afghan.centcom.mil\_"acquisitions"



# Joint Acquisition Review Board (IARB)

• USFOR-A - Tuesdays





### **PWS Development**

- Performance Work Statement (PWS)/Statement of Work (SOW):
  - Performance-Based Language:
    - **►**Tells the contractor what to do
    - > But not how to do it
  - Seek assistance from functional and/or contracting staff
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- Justification document (operationally dependent)

#### Key points: (What you ask for, not what you want)

- ✓ You set the requirements contracting officers cannot read your mind
- ✓ Do not assume anything be specific and as thorough as possible
- √ Use the LOGCAP Support Officer (LSO) for requirements



# **Basic Illustration**

This is what you nee



You say, "Yellow custom car"



You get this:

Contractor met requirements- Are you happy?



 RCC cancels the solicitatio cost the government time and money, and re-solicit:



• You say, "Yellow custom car w/4 wheels/more than

1 seat"



You get this:

ontractor met requirements again- Still not happy



# KAF RCC

First in, first out

 Senior Contracting Official Afghanistan (SCO-A) determines priorities, not us!

30 days to award contract

Contractor gets time for mobilization



#### How to read a Contract

SOLICITATION/CONTRACT/ORDER FOR COMMERCIAL IT 15.5. I. REQUISITION NOTIFIED W45NQ99260N201  OFFEROR TO COMPLETE BLOCKS 12, 17, 23, 24, AND 30  1								
2 - 30F-0006P 3	2 AWARD/EFFECTIVE 9-Sep-2009		ER NUM E 51-09-F-0094	5. SOLICITATION				
OR SOLICITATION INFORMATION CALL:	. NAME			b. TELEPHONE N				
9. ISSUED BY  MISSION AND INSTALLATION CONTRADIRECTORATE OF CONTRACTING FOR 761ST TANK BATTALION AVE BUILDING 1001, ROOM W103 FORT HOOD TX 76544  TEL:  FAX:  15. DELIVER TO DIRECTORATE OF LOGISTICS MR. MICHAELE. SINGLEY ATTN LOCAL PURCHASE CENTRAL RECEIVING AND SHIPPING POINT BLDG. 89013 CLARKE RD FORT HOOD TX 76644			SB HUBZONE SB 8(A) SVC-DISABLED VET EMERGING SB SIZE STD: 1000 NAI 16. ADMINISTERED BY	1.				
17a.CONTRACTOR/OFFEROR  COLUMBIA PARCAR CORP MICHAEL STOCKHAUSER DBA COLUMBIA PARCAR OF WISCONS REEDSBURG WI 53959	·	65212	18a. PAYMENT WILL BE M DFAS - INDIANA POLIS - 1-888-332-7366; FAX 1- DEPARTMENT 3800 8899 E. 56TH STREET INDIANA POLIS IN 46249-	<b>18</b> DNC 1-5069				
TEL. 800-222-4653 EXT 6201	FACILITY CODE	65212						

- 1. Original PR number
- 2. Contract number
- 3. Award date
- 4. Order number
- 9. Contracting office
- 15. Delivery address
- 17.

Vendor/contractor

18. Finance/pay office



#### How to read a Contract

19-24: Description of supplies/services purchased. This information may be listed on or immediately following page 2.							
See Schedule			7	26: T	otal aw	vard	amoun
27a. SOLICITATION INCORPORATES BY REFE 27b. CONTRACT/PURCHASE ORDER INCORF  28. CONTRACTOR IS REQUIRED TO SIGN THIS D TO ISSUING OFFICE. CONTRACTOR AGREES SET FORTH OR OTHERWISE IDENTIFIED ABO SUBJECT TO THE TERMS AND CONDITIONS S	ORATES BY REFERENCE I OCUMENT AND RETURN TO FURNISH AND DELIVE OVE AND ON ANY ADDITION	FAR 52.212-4. FAI	29. AWARD OF C	HED. A ONTRACT: RE D 23-Sep-2009 CLUDING AN	ADDENDA AF ADDENDA AF FERENCE GSA Q . YOUR OFF Y ADDITIONS OF CEPTED AS TO	RE ARE  uote RFQ41631  FER ON SC  R CHANGE	OLICITATION ES WHICH ARE
30a. SIGNATURE OF OFFEROR/CONTRACTOR  O: Vendor's signatur  30b. NAME AND TITLE OF SIGNER  (TYPE OR PRINT)	_		es of america (8  acting o	fficer	ONTRACTING OFF  'S sign  OR PRINT)	10219	. DATE SIGNED



#### How to read a Contract

\$2,234.68

SUPPLIES/SERVICES OUANTITY UNIT UNIT PRICE Each

AMOUNT \$11,173,40

Air Compressor, 10 HP

BelAire Compressor Model 5312H Part No. 8090250046 Two Stage Electric Air Compressor 10HP 208-230/460 Volt Three Phase 32/16 Amp with Magnetic Starter 37.23 ACFM @ 100 PSI 35.37 ACFM @ 175 PSI 175 PSI Max Pressure Cast Iron Cylinder Disc Valves 120 Gallon ASME Horizontal 1Tank 3/4" Outlet Dim: 77"L x 26"D x 58-1/2"H Shipping Weight: 705 Lbs Warranty: 2 Full Years FOB: Destination

PURCHASE REQUEST NUMBER: W45CMJ92261300 ADDITIONAL MARKINGS: IPBO. DOL

BLDG 89009 MR. Moss

**Complete** description of each item:

This is the basis for the COR's inspection and acceptance of the supplies and/or services.

NETAMT

ACRNAA

CIN: W45CMJ922613000001

\$11,173,40

W45CKX

#### **NLT delivery date and address**

#### DELIVERY INFORMATION

DELIVERY DATE QUANTITY SHIP TO ADDRESS UIC

14-OCT-2009 0001 DIRECTORATE OF LOGISTICS MICHAEL E. SINGLEY

CENTRAL RECEIVING AND SHIPPING

POINT

BUILDING 49015, SANTA FE AVENUE

FORT HOOD TX 76544

254-287-7572 FOB: Destination



## **COR Post-Award Responsibilities**

#### Will vary with the size and type of contract - In General:

- ➤ Monitor and document contractor's performance in accordance with the requirements, terms and conditions of the contract and agreed schedule.
- Maintain Contract Information Security
- ➤ Inspect supplies and services to determine acceptability Reject those that do not meet the contract requirements and standards.
- Report results to the Contracting Officer at least monthly.
- ➤ Validate contractor's reimbursable purchases are actually received before being billed to the Government(Contractor Invoice).
- Maintain COR files



#### **COR Work Plan**

- Administrative info (Contract Number, etc)
- Documenting contractor's performance

Working File:

COR nomination and appointment
COR training documents
Copy of the contract and modifications
Notice of award and to proceed
Minutes of post-award meeting
List of POCs for gov't and contractor
List of applicable regulations
Quality Assurance Surveillance Plan(QASP)
Security requirements/clearances/passes
Correspondence on contract
Surveillance documentation
Invoices/receipts
GFP documents



## **COR Things to Remember**

- Do Not Promise or authorize more work
- Do Not Get involved with subcontractor
- Do Not Modify the contract
- Do Not Disclose source selection information
- Do Not Divulge budget information
- Do Not Grant deviations or waivers of contract terms and conditions
- Do Not Pass on duties to anyone else (no delegations)
- Do Not accept gifts, cash, job offers, or "favors" from the contractor



# **COR Contract Info Security**

- Contract Information is always sensitive data
- Do not share contract data with anyone except the CO, KO, Quality Assurance Personnel, and the prime contractor (listed on the contract) employees
- Insurgent forces target contractors who do business with the
- U. S. Government and Coalition Allies.
- Disclosure of contractor company names identifies these firms as doing business with the U. S. Government and can place the lives of the







# References

Federal Acquisition Regulation (FAR)

Defense FAR Supplement

Money as a Weapons System